



## PAWS Training Centers

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### Obedience, Therapy/Facility, and Behavioral Training

Dogs have a natural desire to please their owners, but sometimes they need some extra guidance on how to do that! We make each training lesson fun - for us, for our clients and, of course, for the dog! Each of our trainers has a love for dogs and we will always care for your dog as if they were our own.

### Frequently Asked Questions

#### **What makes PAWS Training Centers any different than other dog trainers?**

Many of our trainers are certified Service Dog trainers and have years of experience working with people with many different needs and dogs with many different backgrounds. We approach training as a partnership between the dog and the handler and know how to help your dog reach their potential. Unlike group training programs, our trainers customize all training just for you.

#### **Do you offer training for Therapy / Facility Dogs? I want to volunteer with my dog in different facilities.**

Our Facility Dog training is based around teaching dog/handler teams the etiquettes needed to go into specific facilities (i.e. schools, nursing homes, hospitals, psychiatric facilities, etc.). PAWS Training Centers does not certify Facility Dogs, however, many facilities do not require a certification from any particular organization.

If you are seeking training for your dog to become a Therapy / Facility Dog, we will teach the dog the following skills in public and/or stimulating environments (\*some skills may not be applicable depending on the size of the dog). If your dog successfully tests through these skills and is at least 1-year old, we will provide documentation showing successful completion. If you have a specific organization in mind for certification, you are encouraged to ask them what their requirements are before we finalize training so you can ensure all skills required are covered.

Training may be completed through any of the options listed under "What are the program options and prices?" below.

- Various temperament test items
- Accepting a friendly stranger
- Sitting politely for petting
- Appearance and grooming (including nail clipping)
- Heel and loose-leash walking with distractions (with flat collar or harness with no metal links)

- Recall - "Come" command around distractions
- Reaction to loud noises (may have a reaction, but must recover quickly and remain under control.
- Familiarity with medical equipment they may encounter in a facility setting
- Supervised separation - how your dog reacts when you walk away
- "Sit" and "Down" on different surfaces without needing to be lured
- Reactions to another a dog while on leash
- "Leave It" command (with treat being dropped in front of them and being able to walk past it)
- "Stay" or "Wait" command
- \* "Lap" command - Dog will place its paws on your lap
- \* "Visit" command - Dog will place its head on your lap from either side and allow you to pet their head
- \* "Up" command - Dog will place paws on indicated object (i.e. wall, table, store counter)
- \* "Jump On" command - Dog will move its entire body onto an indicated object
- Allows brushing by stranger
- Taking treats nicely
- American Kennel Club (AKC) Canine Good Citizen (CGC) certification

## What are the program options and prices?

### Initial Evaluation and Consultation

If you are unsure which program would work best for you and would like one of our professional trainers to come out to your home to review your options and assess your dog, we are happy to do so!

- Approximately 1 hour for obedience or behavioral - \$150 (due upon scheduling)

\*Please note that no training is conducted during this evaluation

\*Travel charges may apply. See last page of this FAQ for the Travel Charges Worksheet.

\*In some scenarios when a "Love Me, Love My Dog" program is chosen based on discussion at the Initial Consultation and Evaluation, the cost of the Initial Consultation and Evaluation (less travel charges) will then be applied towards the "Love Me, Love My Dog" program.

**\* For all clients, regardless if you decide to have the Initial Evaluation and Consultation, we require veterinarian documentation of current distemper vaccination, rabies vaccination, and a negative fecal completed within the last six (6) months prior to starting training.**

### Wipe Your Paws

Individual private lessons are conducted at our facility (available at the Southeastern, PA branch only) or via Skype/Facetime at the trainer's discretion (many skills/tasks are recommended to be trained in person). These lessons are 1 hour each and are customized to fit the needs of you and your dog. We will be teaching you (and any other members of your household who attend) how to work with your dog in between lessons and will ask for daily practice ("homework") from you!

- \$125 per 1-hour lesson (due upon scheduling)
- Purchase 5 lessons (5 hours) for \$600 (non-transferable) (full payment due upon scheduling first lesson)

\*Lessons may be conducted back-to-back if you would prefer multiple-hour lessons

\*There is no additional charge for multiple dogs of the same household participating in these lessons

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## **My Dog Ate My Homework**

Individual private lessons are conducted in your own home or at a public venue. These lessons are 1 hour each and are customized to fit the needs of you and your dog. We will be teaching you (and any other members of your household) how to work with your dog in between lessons and will ask for daily practice ("homework") from you!

- \$175 per 1-hour lesson (due upon scheduling)
- Purchase 5 lessons up front for \$800 (non-transferable) (full payment due upon scheduling first lesson)

\*Lessons may be conducted back-to-back if you would prefer multiple-hour lessons

\*Travel charges may apply. See last page of this FAQ for Travel Charges Worksheet

\*There is no additional charge for multiple dogs of the same household participating in these lessons

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## **Love Me, Love My Dog**

Your dog will come to stay with one of our professional trainers in the trainer's own home. They will be loved and cared for as if they were part of our family. They will be learning new commands and skills throughout their stay while living in a structured environment. A scheduled time will be given for you to drop-off your dog and their luggage to the trainer.

1 Week-Long Stays: (Half-payment is due to schedule training and half-payment is due by the take-home lesson.)

- (Minimum) 1 week + take-home lesson + 1 follow-up lesson = \$1,500
  - Add a Day = \$200

2 Week-Long Stays: (Half-payment is due to schedule training and half-payment is due by the take-home lesson.)

- 2 weeks + take-home lesson + 1 follow-up lesson = \$2,750
  - Add a Day = \$175

3 Week-Long Stays: (Half-payment is due to schedule training and half-payment is due by the take-home lesson.)

- 3 weeks + take-home lesson = \$3,350
  - Add a Day = \$160

4 Week-Long Stays or Longer:

- 4 weeks + take-home lesson = \$3,750 (Half-payment is due to schedule training and half-payment is due by the take-home lesson.)
  - If more than one 4-week package (includes take-home lesson at completion of stay) = \$3,500 (after the initial 4-week stay of \$3,750) (Half-payment of the first 4 weeks is due to schedule training; balance is due at the end of the first 4-week training. Subsequent 4-week training: half-payment is due on day one of the new 4-week training; balance is due at the end of the 4-week training.)
    - Add a Day = \$150
    - Add a Week = \$950
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### New Clients

When training a new client's dog that we have not worked with in the past, one of our trainers will first come to your home for an Initial Consultation and Evaluation. If you purchase the Initial Consultation and Evaluation (\$150 + travel charges) and the determination is made to move forward with the "Love Me, Love My Dog" program, that amount (less travel charges) will be applied towards the cost of the program. The goal for the Initial Consultation and Evaluation is (1) to give you realistic expectations for what we believe can be accomplished during the training program; (2) provide a recommendation if lessons should be conducted prior to the "Love Me, Love My Dog" stay; and (3) determine if the client's level of commitment will help achieve the desired results. For all clients, we require veterinarian documentation of current distemper vaccination, rabies vaccination, and a negative fecal completed within the last six (6) months.

### Behavioral Issues

When training a client's dog that has behavioral issues (such as post-puppy house-breaking, certain types of reactivity, minimal trainability, or excessive stubbornness), our trainers will necessarily spend an extensive amount of dedication and time above and beyond what is normally required when working with other dogs. An additional fee is added to the cost of the regular "Love Me, Love My Dog" program.

- Additional charge of \$45/day

\*Special trip to veterinarian, groomer, pick-up of specialty dog food, etc. - \$65 plus travel charges and cost of service/item

\*Only your dog participating in the "Love Me, Love My Dog" program with no other clients' dogs scheduled - \$25/day

\*Daily email updates with pictures/video during "Love Me, Love My Dog" - \$25/day

\*Dog pick-up may be scheduled for an additional \$30, plus any applicable travel charges (see "Belly Rubs (Add-Ons)" below).

\*Travel charges may apply for the take-home lesson and "My Dog Ate My Homework" lesson. See the last page of this FAQ for charges.

\*If multiple dogs from the same household are participating, the first dog is full price and each additional is half price. There is no additional charge for multiple dogs participating in the "Wipe Your Paws" or "My Dog Ate My Homework" add-on lessons.

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### Board and Maintenance

Your dog will come to stay with one of our professional trainers in the trainer's own home. They will be loved and cared for as if they were part of our family. This is primarily a boarding program; **no new training will be conducted**. It is meant for clients who are traveling and want their dog to stay in a structured environment while they are away. Your trainer will practice previously taught and refined commands to upkeep their current level of training. This program is **not** meant to teach refinement of commands, but instead maintain your dog's current level without regression.

- \$110/day
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## **Belly Rubs (the Add-Ons)**

- Travel Charges - Please see the last page of this FAQ for the Travel Charges Worksheet
- Phone/email/text message interaction between lessons or during "Love Me, Love My Dog" program beyond what is agreed upon in the Training Agreement = \$40/30 minutes
- Skype/Facetime interaction between lessons or during "Love Me, Love My Dog" or "Board and Maintenance" program = \$70/up to 30 minutes (minimum); \$55/additional 30 minute slots during same call
- Email including comprehensive overview of lesson notes, feedback, and homework = \$15 each

### **Once the training program is completed, will I have to continue to work with my dog?**

Yes, it is very important that your dog learns consistency with their responses from you. If you do not continue to use the commands the way your dog has been taught, their behaviors will regress.

### **I have a busy schedule, are you able to work around that?**

Yes! While not all locations provide weekend training, we are flexible throughout different hours of the day based on your schedule and ours. Because of busy schedules we do not schedule set weekly times, instead, we schedule our next visit at the end of each lesson.

### **When and how can I submit payments?**

Unless otherwise specified, full payment is due upon scheduling your training program. We accept checks, cash, money orders and all major credit cards via PayPal.

### **Do you guarantee that my dog will be completely fixed?**

Our trainers are committed to being completely honest and forthcoming with all observations so that we can give you a realistic expectation of what will be accomplished. We will listen and work with you diligently and take time to answer any questions throughout the training process. We most certainly desire sustained success with your dog's training. Because all dogs learn at different levels and have different abilities, we do not guarantee that your dog will be entirely without any issues at the completion of training; however, we will provide you with the tools and understanding to ensure that your dog continues to learn from you! After the completion of training, we remain available for any questions or concerns relating to your dog's training from us.

### **What happens with training if we have bad weather?**

We usually reschedule our training session if we are working primarily outside during inclement weather. If we are able to work indoors for the session, we will move forward with that lesson if it is still safe for our client or our trainer to drive.

### **What if I have to reschedule at the last minute?**

Please let your trainer know as soon as possible if you need to reschedule. They will provide you with their contact information. Cancellations within two hours of scheduled lesson may result in forfeiture of that lesson.



## Travel Charges

The following Travel Charges are the estimated costs that PAWS Training Centers recommends to their trainers to compensate them for their time and actual travel cost. The actual fee charged is calculated by the individual trainer and may vary from one program to the next throughout the Service Dog Training Program depending on several other factors. Our trainers always review traffic patterns and account for traffic when determining their travel charge.

Up to 1.5 hours (by car)													
Minutes to Destination One-Way	0-15	16-30	31-45	46-60	61-75	76-90							
<b>Total (Round-Trip)</b>	<b>\$0</b>	<b>\$25</b>	<b>\$40</b>	<b>\$55</b>	<b>\$70</b>	<b>\$85</b>							

More than 1.5 hours one-way travel (by car)													
Hours to Destination One-Way	2 hrs.	2.5 hrs.	3 hrs.	3.5 hrs.	4 hrs.	4.5 hrs.	5 hrs.	5.5 hrs.	6 hrs.	6.5 hrs.	7 hrs.	7.5 hrs.	8.0 hrs.
Travel/Time	\$140	\$190	\$240	\$290	\$340	\$390	\$440	\$490	\$540	\$590	\$640	\$690	\$740
Meals					\$40	\$40	\$40	\$40	\$40	\$40	\$40	\$40	\$40
Hotel					\$115	\$115	\$115	\$115	\$115	\$115	\$115	\$115	\$115
<b>Total (Round-Trip)</b>	<b>\$140</b>	<b>\$190</b>	<b>\$240</b>	<b>\$290</b>	<b>\$495</b>	<b>\$545</b>	<b>\$595</b>	<b>\$645</b>	<b>\$695</b>	<b>\$745</b>	<b>\$795</b>	<b>\$845</b>	<b>\$895</b>

Trainer Flying to a Customer for Training Sessions	
Time	\$200
Meals	\$40
Hotel	\$115
Rental Car + Gas	\$95
<b>Total</b>	<b>\$450</b>

- The price chart to the left represents the "per day" cost for a trainer to come to you (plus the cost of the training program and airfaire)

- Customer is responsible for paying for the cost of trainer's round-trip airfaire and baggage fees

- The "Time" cost is for each day (4+ hours) the trainer blocks off of their calendar for traveling to work with you. If they are blocking off under 4 hours of a day, the cost will be \$100